

CENTRAL TEXAS SERVICE GUIDE COVID-19

Abridged Version of Lone Star Justice Alliance- Central Texas
Service Guide

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TABLE OF CONTENTS

PHYSICAL HEALTH
COMMUNITYCARE HEALTH CENTERS.....	2
PEOPLE’S COMMUNITY CLINIC.....	3
LONE STAR CIRCLE OF CARE	4
HEALTHCARE HELPLINE.....	5
WILLIAMSON COUNTY AND CITIES HEALTH DISTRICT	6
BEHAVIORAL HEALTH
BLUEBONNET TRAILS.....	7
INTEGRAL CARE.....	8
ROCK SPRINGS.....	9
PSYCHOLOGY TODAY	11
ALCOHOLICS ANONYMOUS.....	11
ONLINE AA MEETING RESOURCES.....	11
SPEAKER TAPE APPS	11
EDUCATION
SCHOLASTIC LEARN AT HOME	13
ADDITIONAL EDUCATION RESOURCES FOR KIDS AND YOUNG ADULTS	13
INTERNET & PHONE PROVIDERS
SPECTRUM.....	14
AT&T.....	14
COMCAST	14
VERIZON.....	14
T-MOBILE.....	15
UTILITY PROVIDERS
AUSTIN ENERGY	16
PEDERNALES ELECTRIC COOP.....	16
FOOD & ASSISTANCE RESOURCES
THE CARING PLACE	17
HILL COUNTRY COMMUNITY MINISTRIES (HCCM).....	16
CENTRAL TEXAS FOOD BANK	17
COMMUNITY RESOURCE CENTERS OF TEXAS, INC.....	16

*An interactive map of the following and additional services can be found at:
<https://www.lonestarjusticealliance.org/central-texas-service-guide.html>

This guide is intended to cover the geographical area of Austin, the greater Travis county area and Williamson County. You may find that the guide is heavily populated with services in Austin and Travis County. There are two reasons for this: 1) Because of the size differential between Travis and Williamson counties, there are more services in Austin and Travis County, and 2) Williamson County has a user-friendly web-based service guide and mapping service called Aunt Bertha (<https://wilco.auntbertha.com/>) that makes it easy to identify services and other resources in the county; LSJA did not want to duplicate these efforts.

Physical Health

CommUnity Care Health Centers

Description of Services

- There are over 20 CommUnityCare (CUC) locations throughout Travis County offering a variety of healthcare services, including primary care, behavioral health, dental, and specialty services.
- CUC's David Powell Clinic provides HIV/AIDS treatment (see Section III: Sexual Health for more information).
- CUC's William Cannon and Hancock locations provide walk-in services to existing CUC patients.
- For a full list of locations and services go to, <https://communitycaretx.org/locations/>

Agency Mission and Goals

- CUC's mission is to strengthen the health and wellbeing of the communities it serves. CUC is striving to achieve health equity for all by "providing the right care, at the right time, at the right place."

Financial Eligibility

- CUC accepts a variety of health insurance plans including Medicaid, Medicare, Travis County's Medical Access Program (MAP), and Children's Health Insurance Program (CHIP).
- CUC also has a sliding fee payment system based on income for those who are not eligible for other forms of health coverage.

Intake Process

- CUC serves both Travis and Williamson County residents. Williamson County residents are not eligible for MAP but may be eligible for the sliding fee payment system based on income.
- CUC provides services to all ages. 17-year-olds may consent to certain medical treatment, but not all. Some services require a parent or guardian to sign a medical consent form. For details, call a CUC health center or visit this website.
- No referrals are required; simply call a health center to make an appointment.

Location and Access

- Each clinic has different hours of operation. Addresses, hours, contact information, and nearby bus routes for each clinic are listed at <https://communitycaretx.org/locations>
- CUC provides limited transportation assistance, including bus passes and cab vouchers, based on individual need.
- Many CUC staff are English-Spanish bilingual; however, access to bilingual medical treatment is not guaranteed. All CUC clinics have access to an Interpreter Line for over-the-phone translation services in a variety of languages.
- Patients may bring their children with them to appointments if necessary; however, CUC does not provide childcare.

Contact Information

- To make an appointment at any CUC clinic, call 512-978-9015.
- For any of CUC's Austin OB/GYN partner locations, call 512-445-4800

Additional Notes

- People with no insurance and no established provider experiencing Coronavirus-like symptom should call CommUnityCare at 512-978-9015. CommunityUnityCare will triage people over the phone and send them to the appropriate location.
- At times, some CUC clinics may reach capacity and refuse new patients. Based on provider availability, patients may be referred to another CUC clinic. Appointment wait times may be several weeks long.

People's Community Clinic

Description of Services

- People's Community Clinic (PCC) offers a greater variety of health and wellness services than any other not-for-profit clinic in Austin, with services ranging from prenatal through eldercare.
- The GOALS Program is a developmental, behavioral and primary care program that promotes optimal developmental functioning, wellness and success for youth ages 4-19.
- PCC's other programs include primary care for people of all ages, integrated behavioral health (a combination of mental and physical health care), nutrition education, gynecology, family planning, laboratory services, immunizations, and pharmacy services.

Agency Mission and Goals

- PCC believes that all people deserve access to high-quality healthcare. PCC's mission is to provide quality care and improve the health of uninsured and medically underserved Central Texas families.

Financial Eligibility

- PCC accepts patients with or without health insurance and will not deny services to anybody if they are unable to pay. If a patient does not have insurance, PCC has Financial Counselors available to help determine which benefits can be applied to a visit.
- PCC accepts a variety of health insurance plans, including Medicaid, Medicare, Travis County's Medical Access Program (MAP) and Children's Health Insurance Program (CHIP).
- PCC also offers a sliding fee payment system based on income for those who are not eligible for other forms of health coverage.

Eligibility Criteria

- PCC serves both Travis and Williamson County residents. Williamson County residents are not eligible for MAP, but may be eligible for the sliding fee payment system based on income.
- PCC provides services to all ages. 17-year-olds may consent to certain medical treatment, but not all. Some services require a parent or guardian to sign a medical consent form. For details, call PCC at the number below or visit this website.
- No referrals are required; simply call a health center to make an appointment.

Intake Process

- In order to schedule an appointment with a provider, PCC must first schedule patients for a new patient orientation to determine which healthcare assistance program the patient is eligible for, which may help lower the cost of the visit.

Location and Access

- The main clinic (PCC North) is located at 1101 Camino La Costa, Austin, TX 78752.

Hours are Monday/Tuesday/Thursday 8am-8pm; Wednesday/Friday 8am-5pm, and Saturday/Sunday closed.

- The PCC Center for Women’s Health and Prenatal Care is at the corner of 30th St. and I-35 at 2909 N IH 35, Austin, TX 78722. Hours are Monday/Wednesday/Thursday 8am-8pm, Tuesday/Friday 8am-5pm, and Saturday/Sunday closed.
- Please note: PCC follows Austin ISD’s closure schedule. If Austin ISD is closed due to the weather, PCC is also closed. If Austin ISD has a late start because of the weather, PCC will also start late. On days that PCC is closed, PCC will text patients to let them know their appointment is cancelled and will call patients the next business day to reschedule.
- The main clinic is most easily accessible via bus routes 21 & 37. Please contact Capital Metro at 512-474-1200 or visit their website at www.capmetro.org for more information.

Contact Information

- To make an appointment at either location, call 512-478-4939 to speak to a patient service representative in English or Spanish.

Additional Notes

- Please visit this link for more detailed new patient information including what to bring to your first appointment, and PCC’s Non-Discrimination Policy.

Lone Star Circle of Care

Description of Services

- Lone Star Circle of Care (LSCC) provides healthcare for the whole family. Services include dentistry, family medicine, obstetrics & gynecology (OB/GYN), pediatrics, pharmacy, senior care, and vision.

Agency Mission and Goals

- LSCC’s mission is to provide exceptional and accessible patient centered healthcare for its Texas neighbors.
- LSCC’s vision is to eliminate health inequalities to facilitate wellness and optimal living for all, helping strengthen communities.
- LSCC values compassion, integrity, respect, service, innovation, and excellence.

Financial Eligibility

- LSCC does not require patients to be insured or to have certain types of coverage.
- LSCC accepts a variety of health insurance plans, including Medicaid, Medicare, Travis County’s Medical Access Program (MAP) and Children’s Health Insurance Program (CHIP).
- LSCC also offers a sliding fee payment system based on income for those who are not eligible for other forms of health coverage.

Eligibility Criteria

- There are no restrictions or eligibility requirements to receive care at LSCC.
- Patients do not have to be residents of any specific city, county, or area to access LSCC services.
- As a Federally Qualified Health Center (FQHC), LSCC provides care to anyone, regardless of income, residency status, employment, health insurance coverage, or ability to pay for services.

Intake Process

- Uninsured patients who are new to LSCC will be asked to complete a program

registration interview. This will typically be a separate appointment on a day prior to the first provider appointment. This interview will determine the patient's fee for services based on a sliding fee scale, according to Federal Poverty Level guidelines. During this interview LSCC will also identify if the patient or their household members are eligible for public assistance programs such as Medicaid, CHIP, or other Texas assistance programs.

- After the program registration interview, patients will be fully aware of the discount that will be applied to their first provider appointment and will be asked to complete a new patient packet. Patients will also need to bring the proper documents for their program registration interview, found here.

Location and Access

- There are multiple LSCC locations throughout the Austin area. Visit <https://lonestarcare.org/locations/> to view a map of all locations, or refer to LSJA's Central Texas Service Guide Interactive Map.
- Hours are generally Monday through Friday 8am-5pm.

Contact Information

- Call 1-877-800-5722 to make an appointment at any LSCC location.

Healthcare Helpline

Description of Services

- Find out if you might qualify for a medical program or low cost primary care in Williamson County

Agency Mission and Goals

- State and County benefits program that helps people with little or no money who are in need

Financial Eligibility

- Williamson County residents who do not have insurance

Intake Process

- Call the Healthcare Helpline at 512-248-3252

Location and Access

- See Williamson County Cities Health District

Contact Information

- Phone: (512) 248-3252

Additional Notes

- Call for help with prenatal care. Through the Healthcare Helpline, pregnant women are guided to available resources in the community.

Williamson County and Cities Health District

Description of Services

- Public Health Center Services include:
 - Vaccinations: provide vaccines for uninsured/underinsured children and uninsured adults
 - Flu shots: provide flu vaccine for children and adults
 - Sexually Transmitted Infection Testing: Testing, treatment and counseling available for chlamydia, gonorrhea, syphilis, and HIV/AIDS
 - Comprehensive Well Women Exams: Basic well woman exam and pap smear/HPV testing
 - Pregnancy Screening
 - Tuberculosis Screening and Treatment
 - Pre-Participation Physicals: Providing pre-employment, foster care, sports, orchestra/band, camp, and other pre-participation physicals by appointment only for children or adults
 - Tobacco Cessation: Get help with quitting all tobacco products; cigarettes, chewing tobacco, and e-cigarettes
 - Administrative: Copies of laboratory results, immunization records, etc. are available Monday-Friday 8am-5pm. Call ahead for faster service

Agency Mission and Goals

- Provide access to material about WCCHD services, programs and activities, Member Governments, Board of Health members and staff, and facilities;
- Offer information in an effective and time-efficient manner;
- Manage the links and material on the website to ensure that WCCHD information is easily discernible.

Financial Eligibility

- Williamson County residents

Intake Process

- Call number or visit location

Location and Access

Cedar Park

350 Discovery Blvd. #102
Cedar Park, TX 78613

Georgetown

100 W 3rd St.
Georgetown, TX 78626

Round Rock

355 Texas Ave.
Round Rock, TX 78664

Round Rock WIC

211 Commerce Blvd
Round Rock, TX 78664

Taylor

115 W 6th St.
Taylor, TX 76574

Contact Information

Cedar Park

Clinical: 512-260-4240
WIC: 512-260-4241

Georgetown

Clinical: 512-943-3640
WIC: 512-943-3680

Round Rock

Clinical: 512-248-3257
WIC: 512-248-3254
Environmental: 512-248-3257
Healthcare Helpline: 512-248-3257

Taylor

Clinical: 512-238-2121
WIC: 512-238-2109

Behavioral Health

Bluebonnet Trails

Description of Services

- BlueBonnet Trails provides services to adults with serious mental illness, to children and adolescents with serious mental illness or emotional disorders, autism or pervasive developmental disorders, to persons with developmental disabilities, and to infants and toddlers with developmental delays.
- BlueBonnet Trails also provides crisis services through their 24/7 Crisis Hotline, Mobile Crisis Outreach Team, Children’s Crisis Respite services, Crisis Respite Unit, and Extended Observation Units.

Agency Mission and Goals

- BlueBonnet’s mission is to support communities through a sustainable system of care designed to improve the health and independence of the persons and families we serve.
- BlueBonnet’s vision is “healthy and fulfilled lives”.
- BlueBonnet’s values include community-level systems of accountability, person-centered options for wellness, employment, homes, and community services, and showing respect for everyone through trauma-informed practices and culturally competent care.

Financial Eligibility

- BlueBonnet Trails accepts private insurance, Medicaid and Medicare for services rendered throughout all locations.

Eligibility Criteria

- The Intake Line can help those seeking services at BlueBonnet determine if they are eligible to receive services.

Intake Process

- Intake Line: 1-844-309-6385

Location and Access

- BlueBonnet Trails serves the Central Counties of Texas, including Bastrop, Burnet, Caldwell, Fayette, Gonzales, Guadalupe, Lee, and Williamson. Services vary based on location.
- Within Williamson County, BlueBonnet has locations in the following places: Georgetown, Round Rock, Cedar Park, Hutto, and Taylor.
- Spanish language services available depending on location.

Integral Care

Description of Services

- Integral Care supports adults and children living with mental illness, substance use disorder and intellectual and developmental disabilities in Travis County.
- Services include a 24-hour helpline for anyone needing immediate support, ongoing mental health counseling, drug and alcohol treatment, and housing services.

Agency Mission and Goals

- Integral Care’s mission is to improve the lives of people affected by behavioral health and developmental and/or intellectual challenges.
- Integral Care’s vision is “health living for everyone.”
- Integral Care values people, integrity, excellence, and leadership.

Financial Eligibility

- Integral Care takes many forms of payment. They offer a sliding fee scale, payment plans, accept Medicaid, Medicare and private insurance. Integral Care offers help even if someone is unable to pay for services.

Eligibility Criteria

- A Helpline operator can help determine a person’s eligibility for services.

Intake Process

- To learn about programs and services, call the Helpline at 512-472-HELP (4357).
- Operators will inform you of different ways Integral Care can help you and which clinic you should visit for services.

Location and Access

- Integral Care provides services at over 40 community locations throughout Travis County.
- Integral Care only provides services to residents of Travis County.

Contact Information

- There are over 40 community locations throughout Travis County. Location information can be found at www.integralcare.org.
- 24/7 Helpline: 512-472-HELP (4357)
- Robert T. Chapa Administration Building: 512-447-4141

Additional Notes

- The following need to be brought to the initial appointment:
 - A photo ID
 - Any relevant medical records from previous providers
 - Proof of address
 - Proof of insurance
 - Proof of income

Rock Springs

Description of Services

- Rock Springs offers inpatient and outpatient services for adults seeking support for mental health and/or substance use.
- INPATIENT: Rock Springs offers both detox (substance use) and mental health programs. Inpatient services include 24-hour nursing care and intensive treatment. Up to 10 hours/day of programming includes group therapy, fitness and wellness, education lectures, and family engagement.
- OUTPATIENT: Rock Springs offers outpatient programs for both mental health and substance addiction.
- Partial Hospitalization Program (PHP): 6 hours/day Monday-Friday; average stay is 2-3 weeks.
- Intensive Outpatient Program (IOP): 3 hours/day Monday-Friday; average stay is 3-4 weeks.
- Outpatient programs include structured individual therapy, psychotherapy groups, recreational therapy, and educational groups. Recreation, art, and music therapy groups are also offered.
- Medication management is incorporated for both inpatient and outpatient programs.
- Rock Springs has an Alumni Support Group for patients who finish their initial treatment program. Family are welcome to participate in education and support groups to help facilitate family support and reunification.

Agency Mission and Goals

- Rock Springs believes, “There’s hope. There’s help”
- Rock Springs’ main service goals are stability and crisis management for patients.
- Rock Springs providers work to promote sustainable change for patients by designing discharge plans and offering aftercare appointments and step-down programs for patients to use after they have completed their program at Rock Springs.

Financial Eligibility

- Rock Springs accepts Medicaid, Medicare, and private insurance. For ages 18-21, only Traditional Medicaid is accepted. For ages 22 and older, only Managed Medicaid plans are accepted.
- No sliding fee scale is offered for individuals without health insurance.
- For program participants who have health insurance, they can call Rock Springs ahead of time to process insurance information and learn their out-of-pocket expense for services.
- Out-of-pocket flat day rate for uninsured participants: \$850/day for inpatient. \$360/day for PHP. \$150/day for IOP.
- Some funding options may be available for uninsured individuals who meet income requirements. For example, MAP for Travis County residents.

Eligibility Criteria

- Rock Springs provides services to adults only, age 18 and older.
- There are no residency restrictions or required referrals in order to receive services at Rock Springs.
- In order to receive services at Rock Springs, a clinical staff member must identify a need for services based on their intake assessment with the individual seeking services.
- There are no restrictions or discrimination against participants based on past arrests. In fact, Rock Springs has a jail diversion program.

Intake Process

- Walk-ins are available for intake assessments, or participants can schedule an appointment and provide demographic information over phone.
- The intake process is conducted by a licensed professional and is designed to determine which treatment program would be most appropriate for the individual.
- Allot 2 hours for intake appointment. Intake includes in-depth assessment of psychosocial history, suicidal ideation, homicidal ideation, psychosis, medication and substance use history, life stressors, trauma history, treatment history, and more.
- For inpatient program, the individual could be admitted to Rock Springs immediately after the intake assessment.
- For outpatient programs, the individual is usually admitted the next day.

Location and Access

- Rock Springs' facility is open 24/7.
- Rock Springs is located at 700 Southeast Inner Loop, Georgetown, Texas 78626.
- There is a CARTS station about a 15-minute walk away, but it does not run frequently.
- No transportation assistance is available for individuals attending their intake assessment.
- Transportation assistance is available for individuals participating in the Partial Hospitalization Program (PHP), within 15 miles of Rock Springs' facility, but participant must find their own way to get there on the first day.
- Rock Springs has access to an Interpreter Line to provide services in other languages.
- Programs are group-based, so if the participant is not English-speaking, they won't get as much out of the services.
- Some staff speak other languages but there are no formal or consistent translation services offered, besides the Interpreter Line.
- Children are only allowed if a family member is present to supervise the child in the lobby.

Contact Information

- LSJA staff and case managers can call Natalie Sacco, who oversees outreach and marketing for Rock Springs: 469-877-2043; nataliesacco@spsh.com
- LSJA program participants can call 512-677-7072 or email rockspringsinfo@spsh.com to inquire about receiving services at Rock Springs.

Additional Notes

- LSJA case managers could accompany participants to the initial intake assessment, but not to subsequent program groups.

Psychology Today Website

Description of Services

- Offers a list of therapists and groups who are in or near the area.

Financial Eligibility

- Depending on the therapist and whether we have a relationship with them that will provide additional assistance to participants

Intake Process

- Depending on the therapist

Location and Access

- <https://www.psychologytoday.com/us/therapists/texas>
- Visit website to find location, intake, and contact information for specific therapists

Contact Information

- Depending on the therapist

Additional Notes

- Can search by categories including insurance, gender, etc.

Alcoholics Anonymous

Description of Services

- Meeting schedules and resources

Agency Mission and Goals

- Alcoholics Anonymous is a fellowship of men and women who share their experience, strength, and hope with each other that they may solve their common problem and help others to recover from alcoholism.

Contact Information

- 24-hour hotline: 512-444-0071

Additional Notes

- Visit <https://austinaa.org/> for information on schedules, locations, and maps

Online AA Meeting Resources

Speaker Tape Websites

- <https://www.aaspeaker.com/>
- <https://hacoaa.org/archives/speakers/>
- <https://www.recoveryaudio.org/>

Speaker Tape Apps

AA Audio Companion

- Google Play
<https://play.google.com/store/apps/details?id=com.pitashi.audiojoy.aacompanionfree>
- App Store
<https://itunes.apple.com/us/app/aa-audio-companion-for-alcoholics-anonymous/id1191023628?mt=8>

AA Big Book Ultimate Companion

- Google Play
<https://play.google.com/store/apps/details?id=com.pitashi.audiojoy.aabigbook>
- App Store
<https://apps.apple.com/us/app/aa-big-book-ultimate-companion/id998807519?ign-mpt=uo%3D4>

AA Speaker Tapes

- App Store
<https://apps.apple.com/us/app/aa-speaker-tapes/id1335643834>

AA Speaker Tapes & 12 Steps

- App Store
<https://apps.apple.com/us/app/aa-speaker-tapes-12-steps/id1018096090>

AA Speakers

- Google Play (free)
https://play.google.com/store/apps/details?id=com.marnistek.aaspeakersfree&hl=en_US
- App Store (\$1.99)
<https://apps.apple.com/us/app/aa-speakers-speaker-tapes/id898586463?ign-mpt=uo%3D4>

AA Speakers Best of 2007

- Google Play
https://play.google.com/store/apps/details?id=com.ibyteapps.aaspeakersbestof2007free&hl=en_US

Alcoholics Anonymous- Bill W.

- Google Play
https://play.google.com/store/apps/details?id=com.ibyteapps.aaspeakersbillwfree&hl=en_US

Daily AA Speakers

- Google Play
<https://play.google.com/store/apps/details?id=com.pitashi.dbaaspeakers>
- App Store
<https://itunes.apple.com/us/app/daily-aa-speakers-in-5-minutes/id1000523472?mt=8>

Daily Bread AA

- App Store
<https://apps.apple.com/us/app/daily-bread-aa-speakers/id1000523472?ign-mpt=uo%3D4>

Joe and Charlie

- Google Play
https://play.google.com/store/apps/details?id=com.ibyteapps.joeandcharliefree&hl=en_US
- App Store
<https://apps.apple.com/us/app/aa-joe-charlie-big-book-work/id1089811749?ign-mpt=uo%3D4>

Speaker Tapes from Sandy B

- App Store
<https://apps.apple.com/us/app/aa-sandy-b/id1071631421?ign-mpt=uo%3D4>

Education

Scholastic Learn at Home

Description of Services

- 20 days of exciting articles and stories, videos and fun learning challenges.
- Activities can be completed anytime in any order.
- For families, administrators and teachers
- PreK through 6+
- Available en espanol

Location

- <https://classroommagazines.scholastic.com/support/learnathome.html>

Additional Education Resources for Kids & Young Adults

Khan Academy- www.khanacademy.org

Typing Club- www.typingclub.com

PBS Kids- www.pbskids.org

Star Fall- www.starfall.org

National Geographic Kids- www.kids.nationageographic.com

ABC Mouse- www.ABCmouse.com/redeem Use Code: SCHOOL2568

Internet & Phone Providers

Spectrum

Description of Services

- Providing free Spectrum broadband and Wi-Fi internet for the next 60 days to households with K-12 students or college students who don't already have a subscription.
- Includes waiver for all installation fees
- Free hot spots for free to the public.

Contact Information

- 844-488-8395

AT&T

Description of Services

- AT&T has pledged that, for the next 60 days, they will:
 - Not terminate the service of any wireless, home phone or broadband residential or small business customer because of their inability to pay their bill due to disruptions caused by the COVID-19 pandemic.
 - Waive any late payment fees that any wireless, home phone or broadband residential or small businesses customer may incur because of economic hardships related to the COVID-19 pandemic
 - Keep our public Wi-Fi hotspots open for any American who needs them.

Contact Information

- 1-800-288-2020
- Due to high volume calls, AT&T recommends reaching out through www.att.com or the myAT&T app for support, additional resources or to access their online store.

Comcast

Description of Services

- *Xfinity WiFi Free for Everyone*: Xfinity WiFi hotspots across the county will be available to anyone who needs them for free-including Xfinity Internet Subscribers. For a map of Xfinity WiFi hotspots, visit www.xfinity.com/wifi. Once at a hotspot, consumers should select the "xfinitywifi" network name in the list of available hotspots and then launch a browser.
- *Pausing Data Plan*: Data plans will be paused for 60 days for all customers and will be given unlimited data for no additional charge.
- *No Disconnects or Late Fees*: Comcast will not disconnect a customers. internet service or assess late fees if they contact Comcast and let them know that they can't pay their bills during this period. Care Team staff will be available to offer flexible payment options and can help find other solutions.

More Information

- <https://www.corporate.comcast.com/covid-19>

Verizon

Description of Services

- Waiving late fees and suspending service termination

More Information

- Wireless: <https://www.verizonwireless.com/support/>
- In Home: <https://www.verizon.com/support/residential/home>

T-Mobile

Description of Services

- Continuing to work with customers on a case-by-case basis to manage account issues.
- Currently not offer available for 60 days free service and encourage customers to be cautious of social media posts that may include fraudulent numbers

More Information

- <https://www.t-mobile.com/brand/ongoing-updates-covid-19>

Utility Providers

Austin Energy

Description of Services

- Customers can be placed on a deferred payment plan. This will ensure the customer receives uninterrupted utility services as they work with utility representatives to develop a long-term plan that meets their financial needs
- Limited income customers and medically vulnerable customers may receive assistance through their Customer Assistance Programs. This will provide immediate and lasting utility bill relief for customers.

Contact Information

- Customers currently without services should call 512-494-9400 for help
- More information regarding Customer Assistance Programs, <https://www.austinenergy.com/ae/residential/your-bill/customer-assistance-programs>

Pedernales Electric Coop

Description of Services

- Has officially temporarily closed offices starting Monday, March 16th
- Members can pay their bills online, by phone, mail, payment kiosk, the SmartHub app and all participating Moneygram locations.

Contact Information

- Anyone who experiences a service interruption can report it online or by calling 888-883-3379
- Contact centers will continue to answer calls Monday to Friday Between 8:00 am to 6:00 pm.
- Anyone with questions can speak with a PEC representative at 888-554-4732

Food & Assistance

The Caring Place Food Pantry

Description of Services

- This assistance is available to individuals and families with a crisis-related need. Qualifying individuals and families may receive a seven-day emergency food order once a month. Each food order consists of 30 pounds of food per person; a retail value of approximately \$40 per person.
- This program covers residents of the following cities: Andice, TX, Bartlett, TX, Florence, TX, Georgetown, TX, Granger, TX, Jarrell, TX, Jonah, TX, Schwertner, TX, Walburg, TX and Weir, TX.

Contact Information

- The pantry hours are Monday through Friday from 9:00 am to 4:00 pm. No entry after 3:30 pm.
- Thursday Evenings: 4:30 pm - 6:00 pm with priority given to people who work during the day and are unable to come in during the daytime hours.
- COVID-19 Update: The Food Pantry is open ONLY on Tues, Thurs, and Fri 10:00 am - 12:00 pm. Cars will be directed to the drive through to encourage social distancing. Clients that walk to The Caring Place can come to the north side of the building and pick up food.
- Visit website: <https://www.caringplacetx.org/covid-19.html> or Facebook page for updates.
- 2000 Railroad Ave, Georgetown, TX 78626

Fresh Food For All- Hill Country Community Ministries (HCCM)

Description of Services

- Fresh Food For All offers free fresh fruits and vegetables for our community. If you come to our distribution, you can receive food. No documents are required. You don't need to prove where you live, how much money you make, how many people are in your household. Visit our website to find a distribution site near you.
- This program covers residents of the following counties: Bastrop County, TX, Caldwell County, TX, Hays County, TX, Travis County, TX and Williamson County, TX.

Contact Information

HCCM'S FRESH FOOD FOR ALL IS OPERATING A MODIFIED SCHEDULE DUE TO COVID-19 PANDEMIC. VISIT FACEBOOK.COM/HCCM.ORG TO SEE UPDATES

Central Texas Food Bank

Description of Services

- Friendly, professional partners help in provide free food help, whether it's healthy food, applying for government programs or nutrition education classes.
- Central Texas Food Bank provides
 - A listing of all partnered food pantries in the area
 - Connections to additional food resources, such as government assistance
- Food service times are subject to change. For questions, contact the number listed for your pantry, or reach out to the Central Texas Food Bank
- Coverage Area: This program covers residents of the following counties: Bastrop County, TX, Bell County, TX, Blanco County, TX, Burnet County, TX, Caldwell County, TX, Coryell County, TX, Falls County, TX, Fayette County, TX, Freestone County, TX, Gillespie County, TX, Hays County, TX, Lampasas County, TX, Lee County, TX, Limestone County, TX, Llano County, TX, McLennan County, TX, Milam County, TX, Mills County, TX, San Saba County, TX, Travis County, TX and Williamson County, TX.
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Contact Information

- Because of COVID-19, some locations may not be available. It is recommended that individuals contact 2-1-1 or toll-free at 877-541-7905 for the most up-to-date information on location availability.

Community Resource Centers of Texas, Inc

Description of Services

- CRC connects people with both temporary and permanent solutions for any problem they may be facing. The CRC acts as a “one-stop shop.” A single place someone can go to find answers and get connected with the help they need in ANY area of their life. By partnering and working closely with government, local and nonprofit agencies, they are able to provide assistance for most needs.
- CRC can help you find: Health services, prescription assistance, food, housing, transportation, legal aid, utilities assistance , mental health services, Medicare/Medicaid, Social Security and more.

Contact Information

- <https://crctx.org/first-time-visitors/>
- This program covers residents of the following counties: Blanco County, TX, Burnet County, TX, Llano County, TX and Williamson County, TX.